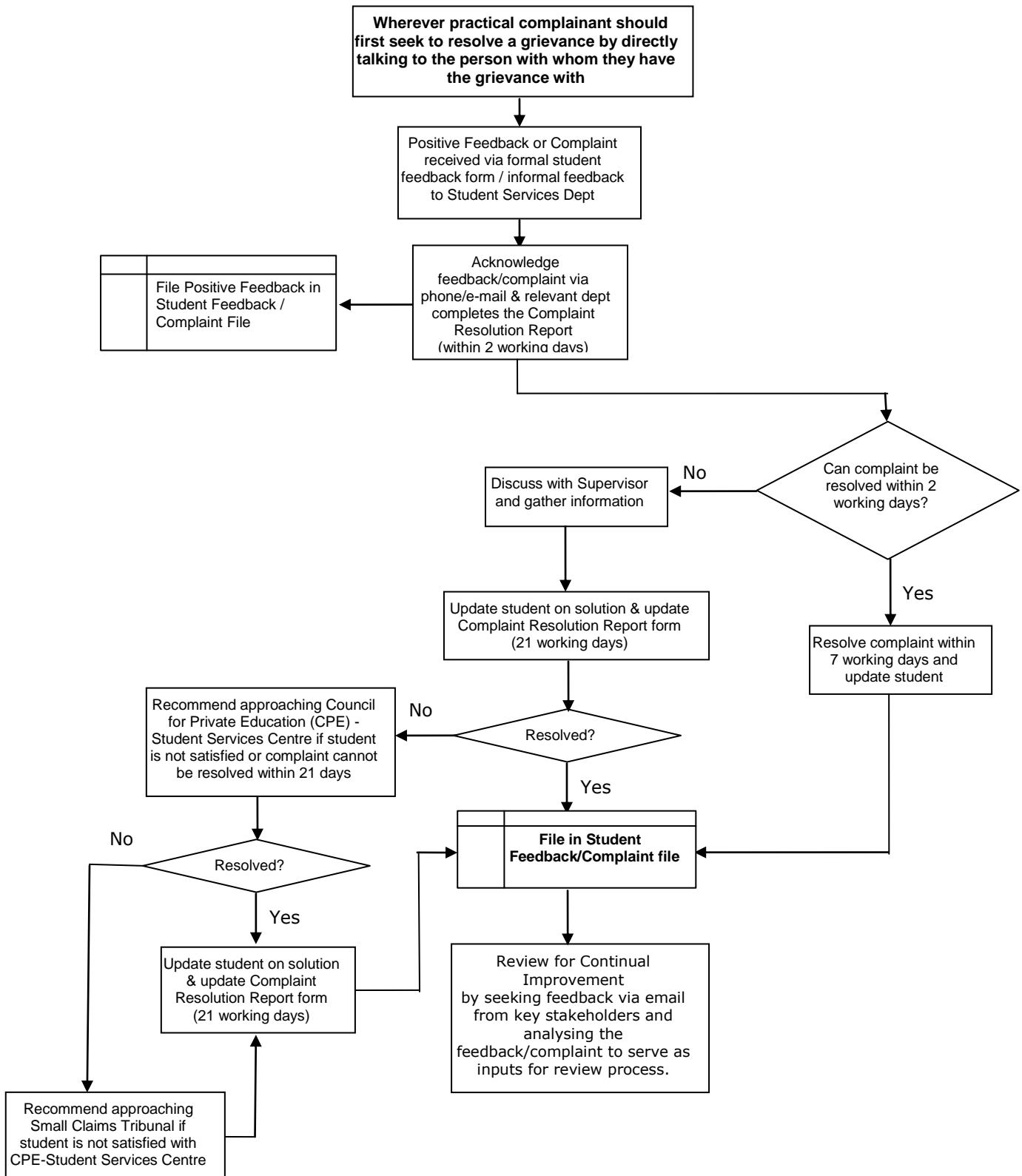


FEEDBACK / COMPLAINTS / DISPUTE RESOLUTION MANAGEMENT PROCESS



Form required: a) Student Feedback Form
b) Complaint Resolution Report